

Note: The sport of paragliding is weather-dependent. Our primary concern is passenger safety, and flights may be postponed or rescheduled if weather conditions are unsuitable. SEQ Paragliding is not liable for transportation costs under any circumstances.

- Our flying season runs from September to April, and tandem flights are available year-round but with reduced scheduling during the off-season.

Weight Limit

- Minimum passenger weight: 20kg
- Maximum passenger weight: 130kg

Age Limit

- Minimum tandem passenger age: 10 years with parental/legal guardian consent
- No maximum age limit
- Minimum age for paragliding course participation: 14 years with parental/legal guardian consent
- Minimum age to obtain a paragliding pilot certificate: 15 years

Meeting Place

- We meet you at the confirmed flying site on the day of your flight. Transportation to and from flying sites is not provided. In case of flight cancellation due to weather, SEQ Paragliding is not liable for transportation costs.

Fitness

- Passengers need a basic level of fitness, similar to that required for driving a car.

Clothing

- Recommended attire: long-sleeved clothing and sport footwear; dresses are not suitable for flying.

Cameras

- Passengers may carry their cameras at their own risk, securely attached via a lanyard. Helmet cameras are not allowed.

Motion Sickness

- The motion of a paraglider in the air has been known to affect people susceptible to motion sickness. If you do suffer from motion sickness, it is advisable to take medication prior to your flight.

- Avoid heavy meals 2-3 hours before flying and consider drinking a lukewarm lemonade (freshly squeezed) without sugar on the morning of the flight.

Alcohol/Drugs

- No alcohol/drugs for eight hours before the flight. Due to the foot launching and landing techniques employed in paragliding, the passenger plays a major role in assisting the pilot to execute a successful flight. For this reason, it is important that the passenger is not affected by alcohol or other drugs. The pilot reserves the right to refuse carriage of any passenger deemed affected by alcohol or other drugs.

Gift Vouchers

- Gift vouchers are valid for one year from the date of purchase and are transferable to another person. Recipients can book by providing the buyer's details.
- In case of bad weather on the scheduled flight day, bookings are rescheduled to the next available date.

Cancellations and Refunds

- Tandem Flight Cancellations more than 48 hours before the booking date receive a full refund. Cancellations within 48 hours are non-refundable, but flights may be rescheduled.
- Gift vouchers are non-refundable but can be transferred. Cancellations less than 48 hours before the booking date invalidate the voucher.
- License Course cancellations more than 4 weeks prior are refunded in full. Cancellations less than 4 weeks and not later than 1 week prior to the course start date are not refunded (unless the course was run as full whereby the place was filled on short notice), they can however be credited toward another course within 12 months. Cancellations 1 week or less before the course start date are not refunded. *Full refund applies to domestic bank transfer purchases. All credit card and/or PayPal purchase cancellations, including international bank transfers, incur a credit card/bank processing fee.

Other Conditions

- Participants must declare at the time of booking medical conditions, including pregnancy, heart conditions, high blood pressure, bone disorders, dislocations, epilepsy, neurological disorders, disabilities, and physical impairments. These conditions do not necessarily exclude clients from this activity, but may require further consultation.

Liability & Insurance

- Passengers are required to follow the instructor's directions. Disregarding instructions may result in physical injuries. SEQ Paragliding and its partners, management, and its staff shall under no circumstances whatsoever be liable for any injuries or loss or

damage to passengers/students participating in the paragliding sport. All passengers will be required to sign a legal indemnity form prior to their flight. The package includes third-party liability insurance. Personal insurance will not be covered from the package. Passengers must have their own insurance coverage.

Our Instructors

- Instructors reserve the right to refuse flights for safety reasons.